



# CDHH e-Newsletter

Council for the Deaf and Hard of Hearing

July, 2009

Volume 3, Number 2

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## Onward and Upward



After 117 days, the First session of the 60<sup>th</sup> Idaho Legislature adjourned May 8. With tax revenues flat or decreasing, the Idaho Legislators- more specifically, Jointed Finance and Appropriations Committee (JFAC) voted to carve out huge chunks of funds from state agencies' budget to maintain a balanced sheet as mandated by the state constitution. The Council for the Deaf and Hard of Hearing couldn't escape the financial onslaught. To this date, since FY 2009, there is an 11% drop in the CDHH's already-infinitesimal general fund.

After the holdbacks the legislature appropriated only \$11,600 into our operating fund for the entire 2010 fiscal year. Yes, for the whole year. The legislature also has rejected our request for additional monies to fund interpreting service. With a limited fund and with the number of requests for our services are on the rise CDHH is looking at an austere year for fiscal 2010.

We have a very conservative budget that trims our operation in every way- just to the bone. Perhaps to the marrow. The CDHH staff, including myself, is required to take 9 days of unpaid furloughs (leave of absence without pay) to meet the 5% personnel reduction. The Council had voted to cancel one board meeting for next year to realize another 2% saving. Any further cuts to the budget and we would be required to adjust our approach in delivering the services in any way to ensure that we meet the expectations outlined in the Idaho Statute.

Even though our financial outlook is pretty much bleak, I am very optimistic on what CDHH can do to raise awareness and address different issues deaf and hard of hearing people face. In the rapidly changing world, the deaf and hard of hearing community has experienced revolutions of place, language, identity, and access. These revolutions have deep historic roots and profound individual impact. The biggest impact comes from personal examples and they are the best approach in promoting significant social change for deaf and hard of hearing people. During my tenure as Director for the past one and half year, I noticed that my personal examples and interaction with the people from different government levels, both state and local and organizations are the best way to create more opportunities for steady changes. This enables them to see up close what a deaf individual is capable of doing. Below are several examples of my recent and future involvements that might result in a positive change and/or improvement for the deaf and hard of hearing

## Home Page

*The entry way into our site*

## News Room

*Press releases, articles, public documents, and information about legislation*

## Upcoming Events

*Current Calendar of CDHH board meetings, as well as social and training events*

## Resources Page

*Launching pad to lots of information about various topics relating to deafness and hearing loss*

## About CDHH

*Information about the Council, including board members, staff, statute, and bylaws*

## Contact Us

[www.cdhh.idaho.gov](http://www.cdhh.idaho.gov)

208-334-0879 vp/v

208-334-0803 tty

people and these cost CDHH almost nothing:

- Selected to serve on Comprehensive Advocacy Inc.'s (Co-Ad) Board of Directors
- Appointed by Governor to serve on the newly created Idaho Bureau of Educational services for the Deaf and Blind Board
- Personal meeting with Chief Justice of Idaho Supreme Court to discuss court-related issues affecting deaf and hard of hearing (this coming August)
- Renewed collaboration with Idaho Division of Vocational Rehabilitation
- Strengthened relationship with some State Legislators
- Serve on numerous boards and committees

In spite of the budget woes I strongly believe CDHH can continue its mission in making Idaho a place where persons, of all ages, who are deaf or hard of hearing have an equal opportunity to participate fully as active, productive and independent citizens. With these agents of change, we will continue to press forth with steadfastness.

Onward and upward,

Steven Snow  
Executive Director

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## 21st Century Communications and Video Accessibility Act of 2009

On Friday, June 26, 2009, in the U.S. House of Representatives, Ed Markey (D-MA) introduced comprehensive legislation to ensure that people with disabilities have access to Internet-based communications and video programming technologies. The Council for the Deaf and Hard of Hearing (CDHH) urges members and supporters to let their elected representatives know how important this is for the American deaf and hard of hearing community.

The "Twenty-first Century Communications and Video Accessibility Act of 2009" (H.R. 3101) covers two main areas: communications access and video programming access, which is summarized as follows:

### Communications Access

- Requires access to telephone-type equipment and services used

- over the Internet.
- Requires telephone products used with the Internet to be hearing aid compatible.
  - Adds improved accountability and enforcement measures for accessibility, including an FCC clearinghouse and reporting obligations by providers and manufacturers.
  - Allows use of Lifeline and Link-up universal service funds (USF) for broadband services.
  - Allocates up to \$10 million/year from USF for equipment used by people who are deaf-blind.
  - Clarifies the scope of relay services to include calls between and among people with disabilities and requires Internet-based voice communication service providers to contribute to the Interstate Relay Fund.
  - Requires the FCC to establish a real-time text digital standard to replace the current TTY-to-TTY analog standard.

#### Video Programming Access

- Requires closed captioning display capability in all video programming devices.
- Extends closed captioning obligations to television-type video programming distributed over the Internet (not user-generated content).
- Requires easy access to closed captions via remote control and on-screen menus, and requires easy access by blind people to television controls and program selection menus.
- Restores video description rules and requires access to televised emergency programming for people who are blind or have low vision.

#### How You Can Take Action

1. Contact our U.S. Representatives (Mike Simpson: [www.house.gov/simpson/](http://www.house.gov/simpson/) or Walt Minnick: [www.minnick.house.gov/](http://www.minnick.house.gov/)) Call, mail a letter, send e-mail, or complete your Representative's online contact form. Urge your Representative to co-sponsor H.R. 3101.
2. Contact our U.S. Senators (Mike Crapo: [www.crapo.senate.gov/](http://www.crapo.senate.gov/) and James Risch: [www.risch.senate.gov/public/](http://www.risch.senate.gov/public/)) Call, mail a letter, send e-mail, or complete your Senators' online contact forms. Urge them to sponsor and introduce a bill in the Senate, similar to H.R. 3101.
3. A copy of the bill will be available on [Thomas.gov](http://thomas.gov) (search for "H.R. 3101").
4. Share this Action Alert and encourage more people to call, send letters, send e-mails, and complete online contact forms for their U.S. Representative and U.S. Senators.

Idaho Council for the Deaf and Hard of Hearing applauds Chairman Markey for recognizing the essential role communications technology

plays in the lives of those with disabilities. In the months leading up to the introduction of the bill, Chairman Markey brought diverse groups to the table and kept the focus on ensuring that those with disabilities have access to emerging communications technology. CDHH has long promoted the use of technology to improve the quality of life for the deaf and hard of hearing, and we will continue to support Chairman Markey's efforts to pass meaningful legislation to further that same goal.

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## Bi-annual Idaho Association of the Deaf Conference



“Improving Our Future Together”  
2009 Conference of Idaho Association of the Deaf  
August 6, 7, & 8

Where: Best Western  
Coeur D’Alene Inn  
560 West Appleway Ave.  
Coeur D’Alene, Idaho 83814  
800-251-7829

The Idaho Association of the Deaf will be having its convention in Coeur D’Alene on August 6th thru 8<sup>th</sup>. The conference starts with a social and registration from 6:00 PM on Thursday, August 6<sup>th</sup> and will end on Saturday, August 8<sup>th</sup>. There will be many activities including a Cruise on the beautiful lake. Please come and visit the vendor booths. If you have any questions, please contact Russ Patterson at (208) 687-0923 (voice) or cell (208) 659-2582 Voice or text.

*For additional information, please check the IAD Website, [www.idahodeaf.org](http://www.idahodeaf.org).*

*Gary Mortenson, Twin Falls, President  
Russ Patterson, Rathrum, Vice-President  
Nelly Cabbage, Gooding, Secretary  
Ray Lockary, Boise, Treasurer*

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## New IBESDB Board Members Named

The following persons have been appointed to the Idaho Bureau of Educational Services for the Deaf and Blind established by Senate bill 1074aa.

Board Name: Idaho Bureau of Educational Services for the Deaf and Blind

Term of Office: 3 years

Member Name	Position Expires	Original Appointment	Board Position
Teresa Fritsch	July 1, 2012	July 1, 2009	Specialized/Certified Personnel
Ramona Lee	July 1, 2011	July 1, 2009	Director of Special Education
Laura Bondurant	July 1, 2010	July 1, 2009	Parent of Deaf/Blind Student
Steven Snow	July 1, 2012	July 1, 2009	Citizen who is deaf
Michael Graham	July 1, 2010	July 1, 2009	Citizen who is Blind/Visually Impaired
Tom Luna		July 1, 2009	Superintendent of Public Instruction
Jeff Faulkner	July 1, 2011	July 1, 2009	Member At-Large
Mark Falconer	July 1, 2011	July 1, 2009	Member At-Large

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## CDHH Executive Director Selected by Co-Ad



Steven Snow, executive director for CDHH has been selected to serve on the Comprehensive Advocacy Inc.'s Board of Directors for a three-year term which will begin in October 2009.

Among the other members of the Board of Directors, Steven Snow will oversee the operations of Co-Ad in assisting people with disabilities to protect, promote, and advance their legal and human rights, through quality legal, individual, and system advocacy.

### What is Co-Ad?

Co-Ad, Inc. is a nonprofit legal services organization which manages several programs designed to protect the rights of people with disabilities.

Co-Ad, Inc. was founded in 1977. The Governor has named Co-Ad, Inc. to be Idaho's Protection and Advocacy System for people with disabilities.

Due to limited funding, Co-Ad is required every year to choose which services it can provide. We are always interested in information from people with disabilities to help us pick our priorities.

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### How Can Co-Ad Help?

- By providing information about community services.
- By advising you about your legal rights.
- By providing help with settling disagreements through mediation and negotiation.
- By providing legal representation, including help with appeals and court cases.

*To acquire more information on Co-Ad and its services: please click*

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## Council Seeks Nominations

### Call for Nominations for Three More Board Members

The Council for the Deaf and Hard of Hearing consists of nine members appointed by the Governor. They have terms of one to three years, and every year there are three members whose terms expire. Article II, Section 3 of the Council's by-law requires the Council to advertise nominations for new Council members.

*The positions that are up for appointment for a two year term ending June 2010 are:*

- **A member who is deaf**
- **A member who is an audiologist**

*The Council is still seeking a **physician** whose appointment would end June 2011.*

The position of Council member is one of leadership and includes the power to establish policy and govern. Such leadership implies the acceptance of a high commitment to work for the broad purposes and the objectives of the Council for the Deaf and Hard of Hearing. A council member's wisdom, counsel, and support are vital to the success to the mission of the Council.

### Responsibilities

1. Give special knowledge and skills individually and through committee efforts to pursue established goals.
2. Serve on committees, as needed, in the area of interest and expertise.
3. Attend regularly scheduled quarterly meetings or notify Executive Director or Chairperson of non-attendance.
4. Provide constructive guidance and advice to the Council, its officers, and the Executive Director on all matters affecting the best interest of the Council's programs, financial stability, and governing procedures.
5. Review and approve an annual budget.
6. Represent the Council to the member's constituency and the public.
7. Keep the Council informed about activities of the organization or constituency the member represents and make sure that the Council is aware of problems being encountered by the member's constituency or

organization.

8. Serve as an advocate for people who are deaf or hard of hearing. Advocate for improving communication access, for identifying of children with hearing loss and for an increase in services to assist people who are deaf or hard of hearing.

9. Serve as a resource in the community for issues faced by people in the community who are deaf or hard of hearing and for providing information on accommodations and auxiliary services that can improve communication access.

The Council meets four times annually. The Council pays for travel, lodging and meal expenses.

Please contact the Council office for an application for nomination or [click here](#) to reach the website to download the application.

You also can submit the application to the Governor's office directly. Please click the hyperlink:

[http://gov.idaho.gov/boards/BoardApplication\\_EntryForm.cfm](http://gov.idaho.gov/boards/BoardApplication_EntryForm.cfm)

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## Council Member, Rod Howells Retires from Idaho School for the Deaf and Blind



Rod Howells, Idaho School for the Deaf and the Blind Director of Student Services retired on April 30, 2009. Rod worked at ISDB for almost 16 years starting in August 1993 as a Gooding campus-based teacher of the deaf/hard of hearing. Rod taught science and driver's training education courses for ISDB during his teaching career. Rod became the Director of Student Services in April 2005 and held the position until his retirement in April 2009. Rod holds a Master of Science-Audiology degree from Idaho State University and an Ed. S. Master Degree in Educational Leadership from the University of Idaho.

The Council wishes Rod well in enjoying his retirement with his wife, Cindy. He will continue to serve on the Council for the Deaf and Hard of Hearing as the representative who is hard of hearing over the age of 60.

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## Council Participated in the Hands and Voices National Leadership Conference

The Council for the Deaf and Hard of Hearing had Participated in the

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Hands and Voices Leadership Conference on June 18-20 2009 in Lake Tahoe, California.

The topics included in the conference: leadership, educational advocacy and special education, H&V chapter management, fundraising, board infusions, and more.

Hands & Voices is a non-profit, parent-driven national organization dedicated to supporting families of children who are deaf or hard of hearing. We are non-biased about communication methodologies and believe that families can make the best choices for their child if they have access to good information and support. Our membership includes families who communicate manually and/or orally. From American Sign Language to cochlear implants, our organization represents people from all different approaches to, and experiences with, deafness or hearing loss.

Five other individuals (parents of deaf and hard of hearing children) from Idaho Hands and Voices Chapter were in attendance.

*For more information about Idaho H&V Chapter, please go to <http://www.handsandvoices.org/chapters/idaho.htm>*

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## Mary Dunne, Superintendent of Idaho School for the Deaf and Blind will Retire

Mary Dunne, Superintendent of the Idaho School for the Deaf and the Blind will retire on July 31, 2009 after almost 37 years with ISDB. Mary started her career with ISDB in September 1972 as a Gooding campus-based teacher of the deaf/hard of hearing. She worked as a campus teacher and as an Outreach consultant for the deaf/hard of hearing program before assuming the Directors position for the Deaf/Hard of Hearing Outreach program in 2001. Mary worked as the Director of the Outreach program until February 2007 when she became Superintendent.

Mary holds a Masters of Education degree from Idaho State University with an emphasis in curriculum and instruction.

The Council for the Deaf and Hard of Hearing thanks Mary for her years of dedicated service to the children of Idaho and for her service at ISDB. We wish her well while enjoying her retirement with her husband, Tim.

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## Idaho Spud Chapter of GUAA News

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Spud Chapter of Gallaudet University  
Alumni Association

The Gallaudet University Alumni Association (GUAA) was founded in 1889 in Washington, D.C. and represents both the University and its alumni. The GUAA maintains an alumni network throughout its 52 chapters. Each chapter has its own bylaws, consistent with the GUAA Bylaws, conducts its own elections, and sponsors its own programs and activities to support themselves, the GUAA, and the University. Currently, there are more than 7,000 Life Members, 52 chapters in the U.S., and

including one in Japan.

Gallaudet's alumni do much for the University. They are annual donors, they maintain and attribute their successful careers to the education they received at Gallaudet University, and they support their communities through involvement in their local GUAA Chapter and/or other organizations. For more information about the GUAA/chapter, please check the website link <http://www.gallaudet.edu/x438.xml>

The Spud Chapter of GUAA, one of the 52 chapters in the states, was founded in 1962 by the first president, Glenn Bauman in Gooding, Idaho. Spud Chapter consists of five members serving three-year terms. The executive board meets occasionally to discuss issues and plan activities. Meetings for the members take place twice a year. Fall meeting will take place in October 2009. The Spud Chapter has recently launched a new website to keep the members and Deaf/Hard of Hearing community informed about upcoming events.

Currently, the Spud Chapter is working on several projects. One is setting up a Spud Chapter Scholarship for Deaf/Hard of Hearing graduating seniors going to Gallaudet University or any four-year university. Detailed information will be posted online sometime by January 2010. Second one is planning a fundraising event that will be held on September 26, 2009. Two American Sign Language movies "The Legend of the Mountain Man" (PG) - 1:00 pm and "Gerald" (PG-13) - 6:00 pm will be shown at College of Southern Idaho, Twin Falls. Proceeds will go toward the scholarship fund. Check our website for more information and synopsis of the movies. [www.spudguaa.com](http://www.spudguaa.com)

Janice Finch, Twin Falls – President  
Deanne Montgomery, Jerome – Vice-President  
Cami Wilding, Gooding – Secretary  
Ken Anderson, Gooding – Treasurer  
Abby Simonson, Boise – Liaison Officer  
Charles Chang, Twin Falls – Webmaster



From the Director and Producer of Forget Me Not and Wrong Game



**Saturday, September 26, 2009 • 1:00 PM • Captioned**

College of Southern Idaho • Fine Arts Building • 315 Falls Avenue • Twin Falls, ID 83301

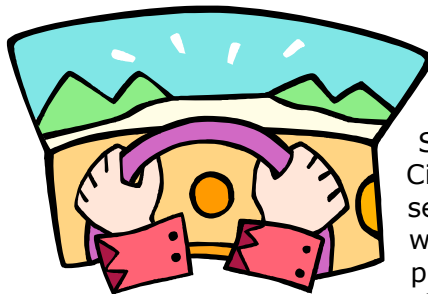
\$11 Admission • Door Opens at 12:00 PM

Net proceeds benefit GUAA Spud Chapter and ISDB Foundation scholarship fund

**Tickets/Info: Janice Finch • Email: [spudgaa@gmail.com](mailto:spudgaa@gmail.com)**

**Advance ticket purchase required • Deadline: Sept 19 • No tickets will be sold at door.**

## On The Road Again



Between July 27<sup>th</sup> and July 29<sup>th</sup> the Council will be driving to various towns in Southeast Idaho to visit different Senior Citizen Centers to provide information about services that are available to those seniors who are deaf or hard of hearing. Visits are planned for Mountain Home, Twin Falls, Burley, Rupert, Pocatello, Blackfoot, Arco and Idaho Falls. If you know of another center that should be visited please let us know.

*If you would like the Council to present information to your organization about assistive*

*listening/alerting equipment or any other topic concerning deaf or hard of hearing issues, please contact our office.*

## Two Deaf Idaho Women Received Training in Domestic Violence



*L to R: Davina Snow, MSW; Marilyn Smith, Director of ADWAS and Janis Whitney*

Abused Deaf Women Advocacy Service (ADWAS), through a federal grant from the office of Violence against Women in the Department of Justice, hosted a training conference for 56 participants from 28 cities on domestic violence among deaf women. The main objective of the training was to provide knowledge and resources for each city to set up a service to address the needs of deaf and hard of hearing victims of domestic violence. Boise was chosen to participate. Davina Snow and Janis Whitney represented Boise at the conference from May 17<sup>th</sup> to May 24<sup>th</sup> in Seattle, Washington.

For every nine seconds, a woman is abused. It could be emotional, verbal, physical, financial, or mental. The statistics could be more severe for deaf or hard of hearing women because of communication or limited resources. However, most cases are not reported because either the victim deals with it herself without help or there's not enough communication access. There are several local agencies and services for such domestic violence or sexual assault victims here in Idaho but there are no direct services for the deaf or hard of hearing. Also, the local agencies are not trained to serve deaf or HH victims. Most don't know what to do when a person comes to their agency. How do they get a qualified interpreter? Do they understand Deaf culture? For example, one case that happened years ago in Washington when the police went to a home to check out a report, the deaf woman claimed she was physically abused by her hearing husband. The police was not sure how to deal with the woman and they asked her husband to come interpret for her. This is unethical and outrageous. This is why Idaho needs advocates who are familiar with deaf and hard of hearing population to help provide the proper service for such victims. Abused Deaf Women's Advocacy Services (ADWAS), founded in 1986, in Seattle, Washington is such a place where any woman can go to for help. The ADWAS model has been replicated in 14 other cities across the United States.

The agency has been so successful that they have their own building and apartments to help women get back on their feet. Idaho hopes to replicate ADWAS's model and in order to accomplish this, Davina and Janis are partnering with Deaf Center of Idaho (DCI) to develop a plan to create a service to meet the needs of deaf and hard of hearing victims of domestic violence. Currently, Davina and Janis will be working with the

local agencies to receive further and advanced training and also, to build a volunteer system. Marilyn Smith, the director of ADWAS will be coming here to Boise from Sept. 25<sup>th</sup> to 26<sup>th</sup> to provide more training. It is such an honor for her to come here to Boise. If anyone is interested in working with Davina and Janis, please contact Davina at [snowsark32@yahoo.com](mailto:snowsark32@yahoo.com) and Janis at [jecarr150@yahoo.com](mailto:jecarr150@yahoo.com).

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## CDHH, VR, and ISDB Participated in PEPNet Transition Summit

CDHH's Executive Director, Steven Snow, Vocational Rehabilitation's Administrator, Michael Graham and ISDB Transition Specialist, Paula Mason were among the 9 representatives selected from three state/local transition teams in West region to participate in the PEPNet 2009 Transition Summit on June 22-23 2009 in Saint Paul, Minnesota.

At the Summit, the team from Idaho joined the colleagues from around the United States to learn how transition projects can build capacity through interagency collaboration. Strategies were shared that have resulted in model transition programs that capitalized on interagency collaboration. This summit allowed the development of network with the small group of around 75 participants to continue to exchange ideas to strengthen transition programs for the deaf students.

"The Summit has forged a stronger working relationship between three agencies: CDHH, VR and ISDB. I foresee a great improvement in creating and providing high quality transition programs to our deaf students very soon. Hats off to PEPNet (Post-Educational Program Network) for their hard work in bringing us into the next level of collaboration in the best interests of the deaf students," said Steven Snow.

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## CDHH Receives Anonymous Donation

Steven Snow, executive director of the Council for the Deaf and Hard of Hearing announces that the Council has received an anonymous donation of \$1,400 dollars.

The anonymous donation was given by a long-time deaf resident who has continually supported the rights of deaf and hard of hearing people and strongly advocated them to take equal roles in the society.

"We are touched to receive such a selfless donation for CDHH," said Snow. "This anonymous donation shows that the community recognizes our goal and truly values the services the Council provides to make a difference in the lives of the deaf and hard of hearing citizens."

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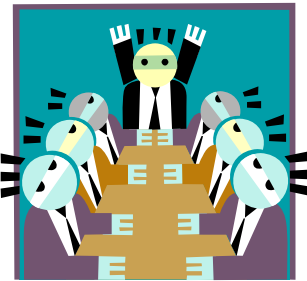
## Idaho Educational Interpreter Act Becomes Effective July 1, 2009

Senate Bill Number 1316 passed in the 2006 Legislative Session became effective on July 1, 2009. Simply stated the bill ensures that Interpreters who work in the classroom are qualified. Through the Educational Interpreter Interagency Consortium (EIIC) classes and training were offered and provided to interpreters who wanted to meet the qualification standards. The link to the Statute for your review is below. If you have any questions, please contact Joelynn Warr at Idaho School for the Deaf and Blind at (208) 250-5876 or [Joelynn.warr@isdb.idaho.gov](mailto:Joelynn.warr@isdb.idaho.gov) and she will be able to answer your questions or concerns.

*To read the Idaho Code on Educational Interpreter Act, please click <http://www.legislature.idaho.gov/idstat/Title33/T33CH13.htm>*

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## May 1, 2009 Council Meeting Summary



The Council for the Deaf and Hard of Hearing held its fourth quarterly meeting for Fiscal Year 2009 on May 1, 2009.

Among items discussed were:

- Budget – Additional cutbacks by the Governor
  - Council for the Deaf and Hard of Hearing office move
  - Legislative issues
  - Dates set for FY 2010 meetings
  - Educational Interpreter Act
  - Priorities Set for 2010
    - Continuing outreach for deaf and hard of hearing persons
    - Drafting legislation regarding provision of regional audiologists to be affiliated with the Idaho Bureau of Educational Services for the Deaf and Blind, and
    - Help with writing of a grant to fund the Deaf Center of Idaho.
    - Drafting legislation regarding activation of
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closed caption in public places

For a complete copy of the minutes please click [here](#).

The next meeting of the Council for the Deaf and Hard of Hearing will be:

**When:** Friday, September 11, 2009  
**Where:** Best Western Vista Inn at the Airport  
2645 Airport Way  
Boise, Idaho  
**Phone:** (208) 336-8100 (voice)  
**Room:** Sierra Room  
**Time:** 9:00 AM – 4:00 PM

*Please note this is a change of location*

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## Fiscal Year 2010 Board Meetings Schedule

The Council for the Deaf and Hard of Hearing's board meetings has been set for fiscal year 2010. The following are the dates and other vital information:

**Date:** Friday, September 11, 2009  
**Where:** Best Western Vista Inn  
2645 Airport Way  
Boise, Idaho 83705  
(208) 336-8100  
**Place:** Sierra Room  
**Time:** 9:00 A.M to 4:00 PM

**Date:** Friday, December 4, 2009  
**Where:** CDHH Offices  
1720 Westgate Drive  
Boise, Idaho 83704  
(208) 334-0978  
**Place:** TBD  
**Time:** 9 AM to 4:00 PM

**Date:** Friday, May 7, 2010  
**Where:** CDHH Offices  
1720 Westgate Drive  
Boise, Idaho 83704  
(208) 334-0879  
**Place:** TBD  
**Time:** 9 AM to 4:00 PM

Meetings are open to the public. Interpreters will be provided.

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*Due to the budget constrict the Council voted to cancel the March 2010 meeting.*

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## Names of Deaf-Friendly Businesses Sought



The Council for the Deaf and Hard of Hearing is soliciting information about deaf friendly businesses throughout Idaho. If you know of a business or a professional office that is especially deaf friendly please contact the Council as we will be creating a directory of those businesses. You can email the information to Cindy at [schreinc@dhw.idaho.gov](mailto:schreinc@dhw.idaho.gov). We look forward to hearing from you and are excited about this new endeavor.

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## Upcoming Events

To see a list of upcoming events, please click [here](#).

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## Demonstration and Loan Center Relocated

Assistive technology equipment for the deaf and hard of hearing in Coeur D'Alene which CDHH oversees is no longer available at the Coeur d'Alene Public Library. The assistive device demonstrations, loans and subsidy forms are now available at:

**Disability Action Center (DAC) NW**

1323 Sherman Suite 2  
Coeur D'Alene, Idaho 83814  
(208) 664-9896 (Voice/TTY)  
(800) 854-9500  
website: [www.dacnw.org](http://www.dacnw.org)

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## Changes in Lobby Area

We would love you to come and visit us at the Council. Before you come, please be aware that there have been BIG changes in the lobby area of our building. If you want to visit us, please come by. You do not need to wait in line to speak with the receptionist. If you use a voice telephone, just go to the phones on the wall and dial 0879 and we will come and get you. If you use a TTY, go into the reception area and use the TTY and dial 0803 and we will come and get you.

We are here to help you with your questions and concerns and do not

want to miss you just because of the changes in the building.

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Do you want to add your email address on our mailing list to subscribe  
CDHH quarterly e-Newsletter or other announcements?

Send email to: Steven Snow, Executive Director  
[Snows2@dhw.idaho.gov](mailto:Snows2@dhw.idaho.gov)

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